



**DENVER
RESCUE
MISSION**

FACT SHEET:

Client Services

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Brad Meuli, President / CEO

- WHAT:** Client Services is a one-on-one, short-term case management service offering emergency physical and spiritual support to individuals and families.
- WHERE:** Lawrence Street Shelter, The Crossing, Ministry Outreach Center (MOC), and Harvest Farm.
- WHO SERVED/
CAPACITY:** Client Services handles approximately 13,000 visits each year. Clients may be “walk-ins” or be referred by other agencies, shelters, Denver Rescue Mission programs, social services, or friends.
- COMPONENTS:**
- Physical**
- **Food Boxes:** Filled with perishable and non-perishable food. Given out once a month to families, single parents with children who can provide proof of dependency, single women, and disabled males.
 - **Clothing:** Distribution for men, women and children at the Lawrence Street Shelter (limited supply), MOC and Harvest Farm.
 - **Shelter:** Referrals for men to the Lawrence Street Shelter and other shelters in the area. Referrals for women and families to appropriate area shelters, based on need.
 - **Transportation assistance:** Short-term token dispersal once a month for qualified uses.
 - **Household items:** Furniture and household items (including blankets, pillows, towels, and sheets) for indigent families, by referral and appointment only.
 - **Miscellaneous:** Personal care items, baby needs (food, formula, bottles, and diapers).
 - **Referrals:** Clients may be referred to agencies for employment and ID assistance, to local churches, and to outside organizations for additional needs.
- Spiritual**
- Prayer; emotional support; bilingual Christian literature; spiritual care; and family support books, videos and tapes.
 - Encouragement to homeless clients who will benefit by participating in the New Life Program or Family Services.
- HISTORY:** The Denver Rescue Mission has always provided emergency services to the needy. By 1992, however, due to the increased need for such assistance, Client Services grew into a formal program of the Mission. The program, which originally focused on providing physical needs, expanded in 1999 to include spiritual and emotional support.

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